

Q & A - NEW INTENTIONAL WAY

Q: Will minors be allowed once Covid-19 restrictions subside?

A: Minors will not be allowed on the property going forward. We are offering a new tasting experience format from now on, with full-service garden seating only. As this is not a favorable environment for children, we have chosen to preserve our quiet setting as a place for adults only.

Infants of 12 months and younger (non-mobile) are welcome with parents.

Q: Will dogs be allowed back on the property in the future?

A: We highly recommend booking an appointment with the following dog walking service for your reservation time, as we no longer accommodate pets: Rover.

Q: Will parties larger than four (4) be allowed once Covid-19 restrictions subside?

A: No. To preserve the quiet intimacy of our new reserved tasting format, we are scheduling for parties of 1 to 4 people maximum per group.

Q: Can we split our party into two to fit the seating guidelines?

A: No. As our tasting appointments are full-service, guided, and seated experiences, we do not accommodate larger parties broken up into separate tables.

Q: Do members still get complimentary tastings?

A: Yes. Each member receives eight (8) complimentary "Classic Tastings" per year. Reservations are required.

Q: Can members offer their complimentary tastings to their guests?

A: Yes. Members can utilize their complimentary tastings any way they wish. Use them at each season's new releases, or share them with your guests at any reserved Classic Tasting visit.

Q: Can members bring guests to enjoy a walk-in table?

A: Yes. One (1) person in the group must be a member—Max 4 people per membership with each walk-in. No fee for walk-in. Just your bottle or glass purchase.

Q: Can two separate members bring guests and all sit together for a walk-in?

A: As long as the groups' total party number is a maximum of four (4) people, yes. For groups larger than four, separate tables will be offered and may not be near one another. We will try our best to accommodate closeness, but not guaranteed.

Q: Can I sign up for the Club at the time of my arrival to enjoy walk-in privileges?

A: No. To be loyal to our established members, we politely decline on-site sign-up due to already limited seating available. * On-site sign-up is welcomed and encouraged after you have experienced a tasting with us.

Q: Do members receive any complimentary samples when they opt for a walk-in table?

A: Yes. However, due to the already limited seating available and a full-service experience, we do ask our members to purchase a glass or bottle for garden seating. Once seated, we will spoil our members with some samples of our newest releases. This is not a traditional tasting, but a few samples, aka - an "abbreviated tasting."

Q: Must I purchase a glass or bottle to enjoy the garden as a member?

A: Yes. For all walk-in tables, members are asked to purchase a glass or bottle. Your 20% off will go towards all wine purchases, including glasses of wine. Want an entirely free experience? We simply ask you to book a reservation and utilize your complimentary tastings with our "Classic or Flagship Tasting Experiences."

Q: How far in advance do I need to make a reservation?

A: We release reservations monthly at this time. (i.e., Reservations for August will most likely open up the first week of July.) Reservations for "Classic Tastings" book up about 1-2 weeks in advance. The "Flagship Experience" books up approximately one week in advance. Remember to sign up for the waitlist on Tock or opt for a member walk-in table.

Q: I am a member, and I still have to pay a fee on Tock. Why?

A: Yes. All members and non-members must pay the tasting fee on Tock, as it is a separate operating system and does not register that you are a member. For the Classic or Flagship tastings, Members get this fee refunded back to their card according to their membership benefits. The Blue Door fee is refunded as a credit towards your wine purchase on the day of your visit. The Tock fee helps eliminate no-shows.

Q: If I purchase wine as a member after enjoying a classic tasting experience, do I still lose that complimentary tasting?

A: No. Keep your complimentary tasting for another time, as each four (4) bottle purchase on the day of your visit waives one (1) tasting fee.

Q: Can we bring picnic food?

A: For our walk-in, Blue door, or Classic Tasting experiences, we welcome you to bring food. Pack-in-pack-out.

Syncline Winery is not offering food for purchase.

Our Flagship tasting does come with small pre-packaged snacks, and as this experience is more in-depth, we ask that if any food is brought, let it be enjoyed after the tasting when you are seated in the garden.

Q: What is the Flagship Experience, and do members get to use their complimentary tastings for a Flagship Experience?

A: If you would like to take a deep dive into your wine journey, learn about our history from vineyard to bottle, and have an exclusive tasting with a vineyard tour, this is the one for you. Join us for a 2-hour experience. It includes a stroll to the upper vineyard, tastes of our library selections, current wine selections, and in-depth wine knowledge from one of our top educators.

6 and 12 bottle members do receive one (1) complimentary tasting a year: (Sign up 1-6 max of your closest friends to enjoy this experience with you.) Reservations are needed in advance. 2 and 4 bottle members, along with non-members, must reserve online, with a max of two (2) people per party.

Q: Will your hours extend once Covid-19 restrictions subside?

A: No. We are officially Open Friday - Sunday 12-5 pm. We are available for wine sales to go during these hours. The last walk-in seating is at 4 pm. The last tasting reservation is 3:30 pm.